



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

Deputy Minister

Sous-ministre

Ottawa K1A 1L1

Yves Giroux
Parliamentary Budget Officer
900-99 Bank Street
Ottawa ON K1A 0A9
pbo-dpb@parl.gc.ca

Dear Yves Giroux:

Please find enclosed Immigration, Refugees and Citizenship Canada's (IRCC's) response to your May 19, 2023 request concerning the development, implementation, maintenance costs, and estimates regarding potential savings for the online passport renewal service.

IRCC's response includes a breakdown of total forecasted costs, Passport Program volume projections (both online and in-person), unit costs for renewals, and estimates concerning program costs, as requested.

I hope that this information is of assistance to you in meeting your important mandate.

Yours sincerely,

Christiane Fox

Enclosures